



MISTRAS
GROUP, INC.

*Products & Systems
Division*

QUALITY POLICY

MISTRAS Group, Inc. Products & Systems Division, (formerly Physical Acoustics Corporation) is the acknowledged world leader in Acoustic Emission (AE) technology and a key manufacturer in other Nondestructive Testing (NDT) technology areas including: Ultrasonics, Vibration, Thermography, Eddy Current and Resistivity. **The Company's mission is to provide the markets it serves with on-time delivery of world-class manufactured, high-technology products and services at affordable prices.**

To achieve this mission, the internationally recognized ISO-9001 Quality Management System has been adopted as the basis of our Quality System. This Quality System is mature, meets the present requirements and will continue to evolve to satisfy future needs.

This Quality System covers the design, manufacture, repair and calibration of nondestructive test instruments and sensors, and the services associated with this equipment and technology. A qualified, trained, highly-motivated and quality-oriented team is in place and charged with implementing, maintaining and improving the Company's Quality System.

This policy is explained and discussed during the orientation training given to all new employees. It is also posted in conspicuous locations throughout the Company.

MARK F. CARLOS
Executive Vice President